

Quality policy

Tarmac is the UK's leading sustainable building materials and construction solutions business. Our innovative products and solutions not only deliver the infrastructure needed to grow the UK economy today but also help to create a more sustainable built environment for the country's long term future.

This policy confirms our approach to ensuring Tarmac's quality performance continually improves and delivers our objectives and targets in line with the company's strategy and direction.

To support our approach we will ensure that:

- We implement a robust certified quality management system, appropriate to our activities, to manage risks, which support and develops opportunities for improvement
- Our senior management team demonstrate leadership by engaging and involve employees at all levels through on site visits and Face to Face discussions emphasising Quality as is our key business processes
- Whilst Line management have a responsibility to ensure implementation and compliance at a local level, ensuring that Quality is embedded in everything we do is everyone's responsibility.
- We will work to understand and satisfy the requirements of our customers and interested parties who may affect or be affected by the company
- We understand and meet our compliance obligations, including relevant industry, legal and regulatory codes of practice
- We actively engage in product development to improve our product range from a quality and CO2 footprint perspective, to meet the requirements of our customers
- We ensure that quality objectives will be set and reviewed at appropriate levels within the company to ensure that they drive continual improvement
- We improve the quality of our products and service via proactive involvement with our customers, regulatory bodies and interested parties
- We provide appropriate resources for the learning and development of our employees, confirming that they understand their role/responsibilities and their contribution in the delivery of this policy
- We commit to maintain ISO 9001 certification and National Highways Sector Schemes at all relevant operational sites.

This policy will be reviewed, as a minimum, annually.



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